

2015~2016 Fall Parent Questionnaire Desired Results for Children and Families — Parent Survey-Results

This survey asked for parent/guardian feedback about the child care and development program of Bishop Indian Head Start. The California Department of Education is very interested in how the program helps families to support their child's learning, development and meets their family's needs. Responses are completely confidential and will help us to improve the services provided to families.

1. How satisfied are you with the overall quality of this program?		2. Do you feel that your child is safe?		3. Do you feel that your child is happy in this program?		4. Would you like more information about any topics related to your child's care and development?	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
98% Very Satisfied 2% Satisfied 0% Not Satisfied	90% Very Satisfied 10% Satisfied 0% Not Satisfied	100% Yes	100% Yes	100% Yes	100% Yes	16% Yes 84% No	37% Yes 63% No
5. Have you received information from the program about the following?							
<i>How children develop at different ages (e.g., walk, talk, etc.)</i>		<i>How your child is growing and developing</i>		<i>How your child is doing in the program</i>		<i>Schedule of daily activities</i>	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
98% Yes	93% Yes	100% Yes	93% Yes	100% Yes	95% Yes	98% Yes	96% Yes
<i>What you can do to help your child learn and develop</i>		<i>Parenting skills</i>		<i>How to find other services in the community (e.g., employment and training opportunities, parenting classes, health care)</i>		<i>Where to report health or safety concerns and complaints</i>	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
96% Yes	96% Yes	92% Yes	91% Yes	92% Yes	95% Yes	90% Yes	95% Yes
<i>Experience and training of program staff</i>		<i>Discipline procedures</i>		<i>How you can get involved with your child's program</i>		Topics requested by parents: Behavior and Tantrums Learning Development Speech and Language	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016		
88% Yes	89% Yes	95% Yes	86% Yes	95% Yes	100% Yes		
6. Has your child's enrollment in this program made it easier for you to:							
<i>Accept a job?</i>		<i>Keep a job?</i>		<i>Accept a better job?</i>		<i>Attend education or training?</i>	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
45% Yes	47% Yes	65% Yes	67% Yes	41% Yes	37% Yes	45% Yes	54% Yes

0% No 55% Not applicable	4% No 49% Not applicable	0% No 35% Not applicable	0% No 33% Not applicable	4% No 55% Not applicable	6% No 58% Not applicable	6% No 49% Not applicable	2% No 44% Not applicable
7. How satisfied are you with these characteristics of your child's program?							
Hours of operation		Location of program		Number of adults working with children		Background and experience of staff	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
88% Very Satisfied 12% Satisfied 0% Not Satisfied	93% Very Satisfied 7% Satisfied 0% Not Satisfied	86% Very Satisfied 12% Satisfied 2% Not Satisfied	95% Very Satisfied 5% Satisfied 2% Not Satisfied	84% Very Satisfied 14% Satisfied 0% Not Satisfied	86% Very Satisfied 14% Satisfied 0% Not Satisfied	86% Very Satisfied 14% Satisfied 0% Not Satisfied	82% Very Satisfied 18% Satisfied 0% Not Satisfied
Languages spoken by staff		How program staff communicate with you		Meeting the individual needs of your child		Interaction between staff and children	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
92% Very Satisfied 8% Satisfied 0% Not Satisfied	86% Very Satisfied 12% Satisfied 2% Not Satisfied	90% Very Satisfied 10% Satisfied 0% Not Satisfied	84% Very Satisfied 11% Satisfied 5% Not Satisfied	90% Very Satisfied 10% Satisfied 0% Not Satisfied	86% Very Satisfied 12% Satisfied 2% Not Satisfied	92% Very Satisfied 8% Satisfied 0% Not Satisfied	91% Very Satisfied 9% Satisfied 0% Not Satisfied
Interaction with other parents		Parent involvement		Equipment and materials		Cultural activities	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
76% Very Satisfied 22% Satisfied 2% Not Satisfied	75% Very Satisfied 25% Satisfied 0% Not Satisfied	75% Very Satisfied 25% Satisfied 0% Not Satisfied	72% Very Satisfied 24% Satisfied 3% Not Satisfied	88% Very Satisfied 12% Satisfied 0% Not Satisfied	95% Very Satisfied 5% Satisfied 0% Not Satisfied	84% Very Satisfied 16% Satisfied 0% Not Satisfied	88% Very Satisfied 11% Satisfied 2% Not Satisfied
Daily activities		Environment		Nutrition		Health and safety policies and procedures	
2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016	2014-2015	2015-2016
90% Very Satisfied 10% Satisfied 0% Not Satisfied	86% Very Satisfied 14% Satisfied 0% Not Satisfied	94% Very Satisfied 6% Satisfied 0% Not Satisfied	91% Very Satisfied 9% Satisfied 0% Not Satisfied	94% Very Satisfied 6% Satisfied 0% Not Satisfied	96% Very Satisfied 4% Satisfied 0% Not Satisfied	90% Very Satisfied 10% Satisfied 0% Not Satisfied	91% Very Satisfied 9% Satisfied 0% Not Satisfied
How the program promotes your child's learning and development		Data from this Parent Survey will be used for program planning and program improvements utilizing State Preschool, Head Start, Edison, and Tribal funding resources.					
2014-2015	2015-2016						
92% Very Satisfied 8% Satisfied 0% Not Satisfied	95% Very Satisfied 5% Satisfied 0% Not Satisfied						